What’s new...
Blackboard Collaborate 12

THE ONLY COLLABORATION PLATFORM BUILT FOR EDUCATION

You talked. We listened. New Blackboard Collaborate™ 12 includes mobile web conferencing, an enhanced user experience with echo cancellation, and deeper LMS integrations, enabling you to:

► Learn and collaborate anywhere, anytime, and with any LMS
► Help ensure success of first-time and less-technical users
► Build a better education experience—for everyone

Mobile Web Conferencing

For today’s active learners, access to classes and meetings on their mobile devices is a priority. By enabling access for anyone, anywhere, and on any LMS, we provide a wide variety of ways to collaborate and learn—on the go.

Accessing Mobile Web Conferencing Sessions

With Blackboard Collaborate mobile, you can easily join a live web conference from all the typical ways—via LMS join link, email link, or calendar invite. When you click a join link, the Blackboard Collaborate mobile app automatically launches, and you join the session.

Participating in a Live Mobile Web Conference

With just a swipe or a tap, you can interact in many ways, including:

► Text chat and audio: Communicate from your iPhone or iPad
► Emoticons: Indicate emotions like laughter, confusion, or approval
► Shared content: See whiteboard content, annotations and shared applications
► Polls: Respond to Yes/no and multiple-choice questions
► Hand raising: Display a “raised hand” if you have a question or comment
► Participant list and status: See names, polling responses, and emoticons of other participants in your session
• **Breakout rooms:** Instructors can place students into breakout rooms for small group work or discussion

• **Away status:** Indicate you have stepped away from the session

In Blackboard Collaborate 12, web conferencing sessions allow a mix of mobile and desktop participants. Moderators can see which students are attending from a mobile device.

**Go Mobile Today**

This release supports mobile devices, including iPad® 2, iPad 3, and iPhone™ 4 and better. Blackboard Collaborate mobile is available to users with enterprise/departmental Blackboard Collaborate 12 web conferencing. If you are using Elluminate Live! or Wimba Classroom, start planning your upgrade now to provide mobile web conferencing to your users as soon as possible.

The Blackboard Collaborate mobile app is available from the App Store, and it’s free.

**Enhanced User Experience**

Blackboard Collaborate provides tools for educational interaction that mirror what happens in the physical classroom and meet student expectations for engagement.

**Echo Cancellation**

Our latest versions of Blackboard Collaborate web conferencing and enterprise instant messaging include echo cancellation for a single talker with a standard microphone and speaker set up. With no need to purchase and distribute headsets, barriers to wide adoption are reduced. Just press the Talk button once for an easy, open communication channel.

Students in their dorm room or at home can participate using their computer speakers and microphone. In the library or an office where there is a lot of ambient noise, they can use a headset. Or if without reliable Internet access, they can dial in via teleconference. In addition, automatic gain control moderates the volume for everyone automatically, reducing audio if a participant is too loud and boosting if too soft.

**Improved Classroom Management**

With Blackboard Collaborate 12, enhanced tools for educational interaction put the instructor in control. Improved chat helps instructors monitor the pulse of the classroom to check for student comprehension. Instructors now have the option to see public and private chat all in a single window and can quickly move to private chat tabs to respond. What’s more, instructors can choose to show or hide event-related messages, like when someone enters or exits the room, enabling them to focus on the chat.

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*Blackboard Collaborate’s new echo cancelation tool will allow our online learners who don’t have access to headsets to fully participate.*

Dominic Gore
University College Birmingham

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The new global permissions icons facilitate session management. The instructor can easily toggle permissions for features, such as audio, video, and whiteboard, on and off for all students with a single click.

**Enhanced Closed Captioning**
We are committed to helping you to eliminate barriers to support individual needs and learning styles. In Blackboard Collaborate 12, an enhanced closed captioning window offers more viewing options, like font size, color, and contrast, to increase visibility and reduce eye strain. The end result is a richer, more interactive online teaching, learning, and collaboration environment for everyone.

**Seamless Integration**
Upgrade to Blackboard Collaborate 12 and continue to teach in real time, or any time, from your preferred learning management systems. Those using Blackboard Collaborate 11 integrated with an LMS can upgrade to Blackboard Collaborate 12, and the integration remains compatible, with no additional configuration required.

**Deeper LMS Integrations**
As part of the Blackboard Collaborate 12 release, we are launching a new version of the Blackboard Collaborate Building Block for Web Conferencing. In addition, we are certifying our Moodle integration for web conferencing to work with the Moodle® Learning Management System Joule release from MoodleRooms.

**Mobile Access**
Mobile web conferencing is enabled for any LMS, including new Blackboard Learn and Moodle integrations, allowing those who join a course via a mobile device to participate in a live web conference.

**Improved Integration with Key Blackboard Learn Functions**
With the new Building Block, instructors can automatically assign a grade in the Grade Center for attending a live web conferencing session or viewing a recorded session. The ability to assign a grade can be set on a session-by-session basis, and defaults can be set at Institution, Node, or Course level. This gives instructors more options for measuring learning outcomes and effectiveness.

In addition, all web conferencing sessions appear in the Blackboard Learn Calendar with a link to launch the session directly from the Calendar. This gives students and instructors quicker access to their sessions.

For Blackboard Learn SP8 users, the Blackboard Collaborate Building Block supports institutional hierarchy. For enterprise-wide deployments, this feature enables the institution to create separate Blackboard Collaborate administrators for each school. Additionally, this feature provides support for separate login groups, if desired. Control is available at the node level to support pilot groups and dual deployments.

**Streamlined Workflows for Students, Instructors, and Administrators**
For instructors and administrators, the new Building Block lets you add session or recording links to sub-folders, and session and recording links are now available for external attendees. This feature makes it easier to accommodate users—such as guest speakers or outside experts—who are not enrolled in the Blackboard Learn course.

For administrators, there are new tools to help manage sessions and recordings. New search options are available so administrators can now search by course ID, course name, session name, date range, and instructor. Administrators can also delete sessions across all courses and nodes, allowing easier cleanup at end of semester.

Blackboard Collaborate 12 is available in phases starting mid-year 2012. Learn more about upgrading from Elluminate or Wimba at bbcollaborate.com/upgrade. For more information, contact us at collaboratesales@blackboard.com.
## Blackboard Collaborate 12 at a Glance

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<th>Why Blackboard Collaborate 12</th>
<th>New Features</th>
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<td>Interaction students want with mobile web conferencing</td>
<td>Live web conferencing from iPhone or iPad</td>
<td>Classes and meetings on the go for today’s active learners—anywhere and from any LMS</td>
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<td>Enhanced student-instructor communication with two-way audio and text chat.</td>
<td>Teach, learn, and collaborate even more effectively, enabling teachers and students to better communicate, where ever they are.</td>
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<td>Student engagement via whiteboard, application sharing, polling, emoticons, hand raising, and breakout rooms</td>
<td>Deliver personalized learning experience, helping even first-time and less-technical students be more successful.</td>
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<td>Customer-driven development for an improved user experience</td>
<td>Echo cancellation for Blackboard Collaborate web conferencing and enterprise instant messaging, with no special equipment required</td>
<td>Online student can participate more fully, and with no need to purchase and distribute headsets, barriers to wide adoption are reduced.</td>
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<td>Public and private chat displayed in single window</td>
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<td>Easier-to-manage global permissions</td>
<td>Facilitate session management with ability to easily toggle permissions for features, like audio and video, for all students with a single click.</td>
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<td>Enhanced closed captioning window</td>
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<td>Increased reach and engagement with deeper LMS integrations</td>
<td>Mobile access from ANY LMS</td>
<td>Support live session delivery, whatever your LMS strategy.</td>
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<td>New Building Block for Blackboard Collaborate Web Conferencing with:</td>
<td>• Quicker access to sessions and more options for measuring learning outcomes</td>
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<td>• Improved integration with key Calendar and Grade Center functions</td>
<td>• Create separate Blackboard Collaborate administrators for each school in enterprise deployment</td>
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<td>• Support for SP8 institutional hierarchy</td>
<td>• Simplified user experience for students, instructors, and administrators</td>
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<td>• New tools that streamline workflow</td>
<td>Greater interoperability and technology choice, increased flexibility</td>
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Statements regarding our product development initiatives, including new products and future product upgrades, updates or enhancements represent our current intentions, but may be modified, delayed or abandoned without prior notice. There is no assurance that such offering, upgrades, updates or functionality will become available unless and until they have been made generally available to customers.